

HHSTC 2009 Membership Survey

| What capital improvements would you like to see done? Please rank ALL items in the order you would prioritize. | | | | | | | | | |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|---------------|-----------------------------|-----------------------------|----------------|----------------|
| | I want this one the LEAST. | 2 | 3 | 4 | 5 | 6 | I want this one the MOST! | Rating Average | Response Count |
| New tennis court fence. | 20.3% (16) | 25.3% (20) | 35.4% (28) | 10.1% (8) | 5.1% (4) | 3.8% (3) | 0.0% (0) | 2.66 | 7 |
| Bleachers for tennis courts. | 35.7% (30) | 23.8% (20) | 13.1% (11) | 9.5% (8) | 9.5% (8) | 8.3% (7) | 0.0% (0) | 2.58 | 8 |
| Redevelopment of back lots (see next question for details). | 10.5% (9) | 4.7% (4) | 9.3% (8) | 10.5% (9) | 15.1% (13) | 14.0% (12) | 36.0% (31) | 5.01 | 8 |
| Repave parking lot. | 10.2% (9) | 8.0% (7) | 10.2% (9) | 17.0% (15) | 15.9% (14) | 18.2% (16) | 20.5% (18) | 4.57 | 8 |
| Replace remaining old pool fence w/new black iron fencing. | 7.3% (6) | 6.1% (5) | 13.4% (11) | 25.6% (21) | 23.2% (19) | 20.7% (17) | 3.7% (3) | 4.28 | 8 |
| New tennis deck. | 13.1% (11) | 21.4% (18) | 16.7% (14) | 13.1% (11) | 13.1% (11) | 8.3% (7) | 14.3% (12) | 3.74 | 8 |
| New clubhouse flooring. | 5.6% (5) | 12.4% (11) | 3.4% (3) | 13.5% (12) | 19.1% (17) | 24.7% (22) | 21.3% (19) | 4.88 | 8 |
| Is there something else you want us to do? | | | | | | | | | 2 |
| answered question | | | | | | | | | 9 |
| skipped question | | | | | | | | | |

| Is there something else you want us to do? | | |
|--|--|----------------------|
| 1 | I think the first thing to be done is the entrance grounds. Possibly a new updated sign, and better grass. | Jun 28, 2009 1:27 PM |
| 2 | BATHROOMS! | Jun 28, 2009 1:39 PM |
| 3 | resurface the pool lining if this needs to be done/most | Jun 28, 2009 1:45 PM |
| 4 | ADD MORE CANOPIES!!!! | Jun 28, 2009 2:01 PM |
| 5 | Not knowing how much extra money is available, it is hard to prioritize. But here goes, I think the resurfacing of the tennis courts look great. The tennis deck is fine but needs more shade. Both the pool and tennis fences look fine. But the clubhouse definatly needs to be updated. Also, the baby pool looks gross and needs to be resurfaced?? It is more important to me that the clubhouse/bathrooms/pool look great rather than focusing on the fencing. Also it sounds like we need a Master Plan to define some goals/visions. | Jun 28, 2009 3:45 PM |

| Is there something else you want us to do? | | |
|--|---|----------------------|
| 6 | The improvements so far look amazing, but the deck feels unsafe and past its life expectancy, and the parking looks shameful. | Jun 28, 2009 4:39 PM |
| 7 | Open pool mid-May & close end of September - WANT THE MOST. | Jun 28, 2009 7:00 PM |
| 8 | Development of a 10 year strategic long term plan that includes a master site plan and building of a new moder clubhouse between pool and courts. Must have strategic plan so all interim improvements are working towards final goals. | Jun 28, 2009 9:00 PM |
| 9 | improve bathrooms or kitchen area | Jun 29, 2009 1:50 PM |
| 10 | Fix the ice machine! | Jun 29, 2009 2:06 PM |
| 11 | Maybe paint exterior of clubhouse | Jun 29, 2009 2:29 PM |
| 12 | replace flooring in bathrooms, mold underneath those mats | Jun 29, 2009 2:34 PM |
| 13 | Do you think a bike rack would be needed? Perhaps people don't ride their bikes to the pool because there is no where to put their bike and keep it safe...like just inside the entrance gate. Just a thought. | Jun 29, 2009 2:52 PM |
| 14 | new tables for tennis deck; larger shade covering for tennis deck | Jun 30, 2009 1:14 PM |
| 15 | upgrade the bathrooms: tile floor, new stall walls, remove old and unused fixtures, completely disinfect....it's gross! | Jun 30, 2009 1:56 PM |
| 16 | Repair/replace only what's unsafe/dangerous | Jul 2, 2009 2:21 AM |
| 17 | Renovate the clubhouse especially the old, dated bathrooms. | Jul 3, 2009 5:13 PM |
| 18 | Use the money to open the pool earlier in the year, keep it open longer in the year and keep pool open longer in the evenings. | Jul 3, 2009 6:00 PM |
| 19 | The deck will need replacement. A roof over the deck that also shades the court side of the pool would be the best capital improvement. | Jul 4, 2009 1:07 AM |
| 20 | i consider my least thru 4 to be unnecessary. BATHROOMS should be address before ANY of those items | Jul 4, 2009 1:42 AM |
| 21 | The clubhouse kitchen needs serious help. | Jul 4, 2009 11:33 AM |
| 22 | hot tub | Jul 4, 2009 2:48 PM |