

HHSTC 2009 Membership Survey

Are there any other comments/suggestions you would like to share with the Board?		
		Response Count
		40
<i>answered question</i>		40
<i>skipped question</i>		59

Response Text		
1	The more you improve the more there is to keep up!	Jun 28, 2009 10:27 AM
2	Love the pool and all the hard work that you put in! I would love to purchase a guest pass like the meal ticket and also would love to see more shade seating-actual shade-the shade that's there now still lets sun through and I still get burned under it with sunscreen on. That would be my number one request-more shade seating with actual shade.	Jun 28, 2009 11:44 AM
3	<p>I wish we could replace the old chain-link fence behind the diving baord. And take down those awful looking banners. (I hope those companies are paying to have their banners hanging in our pool) But do we really need them? I LOVE the new black fence that was put up in 08, and wish we could extend that around the rest of the perimeter.</p> <p>I checked "No" on buying more furniture, but what I think we DO need is more small tables. The 2' tall ones that can go in between the chaises. It's nice to have something to put magazines, ipods, food and drink, etc on when you're not sitting at a big table. My wife and I always try to find one when their available, and sometimes walk to the other side of the pool and carry one to where we're sitting. I think there's only 3-4.. if that. They can't be that expensive.</p> <p>As far as grounds.. I think we should spruce up the front area of the pool (behind the diving board).. and the general entrance way. Just update it.. Maybe lay nicer grass down and definitely update the sign.</p>	Jun 28, 2009 1:27 PM
4	Great job this year! Maybe 3-4more round tables & chairs, seem to have enough chaises. thanks for the new refrigerator!	Jun 28, 2009 1:45 PM
5	We are willing to consider paying a little extra in dues if they went to improving the kitchen area and the clubhouse. Would also love to have a concession stand on Saturdays and Sundays at the pool. I am sure there are plenty of parents (including myself) who could volunteer to take turns running it every weekend. And it would mean extra money for improvements.	Jun 28, 2009 2:01 PM
6	What about a planting project around the tennis courts? This area looks great since all the weeds and wild bushes were cleared away. But it still looks bad because of the lack of new landscaping. You can see the old plant beds, but there is nothing planted. New plantings that require low maintenace would put the finishing touches on the new and improved tennis courts.	Jun 28, 2009 3:45 PM
7	<p>I play tennis out of another neighborhood and have to pay an "usage fee" at their courts - approx \$50 a season. This is strictly a usage fee and seperate from any coaching fee.</p> <p>I know we have a couple of teams playing out of Huntly Hills and certainly hope we capitalize on any "non-members" playing on a team out of our neighborhood by charging each player a usage fee of \$50.</p>	Jun 28, 2009 3:52 PM

Response Text		
8	<p>I am concerned with the foam grid in the bathrooms. I'm not sure if having that in there is up to health codes, but there are very nasty things growing underneath it. I propose we remove it and give the floor a good cleaning. To maintain it, the floor just needs to be sprayed with antibacterial cleaner and hosed off just like is done at camps. This would involved voluteer time and only money for cleaner.</p> <p>Also, the clubhouse smells so bad from the carpet getting wet. If it is decided to change the flooring, can we please not use carpet because it will just get wet and smell again. Maybe tile because it is cheap and easy to clean?</p>	Jun 28, 2009 4:39 PM
9	Thanks for doing such a great job! We love our pool!	Jun 28, 2009 4:56 PM
10	thanks	Jun 28, 2009 5:21 PM
11	This is the best the club has looked in the past 15 years since Marci Hooper ran the club. That is a direct result of the leadership of the board. Great job and keep up the good work.	Jun 28, 2009 6:57 PM
12	Thank you for all you do for the club!!!!	Jun 28, 2009 7:00 PM
13	The pool is looking great, the hours are awesome, I am so pleased with the courts and the attention that tennis is getting! I would love to see some round robins started up for tennis and would be willing to help organize them. The club is really a wonderful asset and I am so proud of the way things have been turned around. Great job!	Jun 28, 2009 7:37 PM
14	I firmly believe that a committee should be formed to develop a strategic long range plan for the facilities. We need a land use plan to discover the possibilities we have with our property, including if any unsued portions can be developed (or sold, if necessary/desired). All improvements should be based on the long term plan. For example, don't put in bleachers if one day we hope to add additional tennis courts. Knowing where we want to be helps decide what to do now.	Jun 28, 2009 9:00 PM
15	Please check lifeguard swimmer ratios	Jun 28, 2009 9:15 PM
16	Focus on clubhouse improvements to draw in business/capital through clubhouse rental. Host more member parties throughout the year. Support local businesses through catering to encourage increase in business sponsorships	Jun 29, 2009 12:30 AM
17	Second floor on the club house	Jun 29, 2009 12:40 PM
18	I would like to see some bug control service. Ants, gnats, and mosquitos are getting to be an issue.	Jun 29, 2009 1:05 PM
19	I think it's foolish for a swim club to be carrying debt, and not a good idea to add improvements that require additional maintenance until we've paid off the debt.	Jun 29, 2009 1:47 PM
20	i couldn't stay the other day like i wanted because i couldn't handle the hip-hop O)#(Q)W()(that was playing on the radio. Can't we set a medium station and leave on that?	Jun 29, 2009 1:48 PM
21	Love this pool and the community...and very grateful for all the volunteer time you put into it. Please let me know if I can help	Jun 29, 2009 1:50 PM
22	I am a recent member and already love it. Huntley Hills has been such a wonderful place to live and this takes it up another notch. As a single father, my time is somewhat limited for helping out but I'd be happy to do so if any hard labor is required - mowing, weeding, etc. 404.915.2924	Jun 29, 2009 2:29 PM
23	I commend a lot of the parents that get sponsor support for our swim team. Is there any possibility of getting sponsors to support some of our capital improvements...say Lowe's to sponsor the rebuilding of our deck or bleachers & provide their logo on it. Maybe this is tacky. Just another thought though.	Jun 29, 2009 2:52 PM

Response Text		
24	There should be a "Golden Member" category for those long time members who have paid initiation fees and annuals due for at least 15 or maybe 20 years. These members now probably have grown children who have moved out of the neighborhood and really don't have a reason to keep their membership in the pool for \$350 annual rate. But they have a vestment in the pool and would probably continue participating as a non-voting member if they were considered a "golden/vested member" Their dues should be not more than half of what the regular dues would be. Even those these people would probably not be frequent users of the pool it would give them a feeling of still being a part of the community where they have a certain equity from their long standing membership.	Jun 29, 2009 4:19 PM
25	<ul style="list-style-type: none"> • Make better use of the concession stand • Baby pool gate lock does not always close automatically... needs adjusting <p>Thanks for all your work... the pool's looking great!</p>	Jun 29, 2009 6:23 PM
26	Lifeguards need to monitor some of the roughhousing in the pool a little better. Smoking Policy?? Maybe there should be a designated area where people can smoke but not bother those non-smokers around the pool with the smoke and smell.	Jun 30, 2009 12:08 AM
27	Great job -thank you for all you do! Put shade coverings all down the tennis court side, sunny loungers should be by the restroom and more tables and chairs all around other spaces	Jun 30, 2009 11:56 AM
28	You are doing a great job - THANK YOU. Long time resident, love all of the improvements! Isn't the tennis deck fairly new? The picnic tables are falling apart though - please replace!	Jun 30, 2009 1:14 PM
29	Could trade off donated skills for reduced dues for needed improvements.	Jun 30, 2009 1:56 PM
30	As a member of another club in another community I learned that membership must be kept high to have the money to exercise the flexibility everyone desires.	Jul 1, 2009 5:51 PM
31	Thanks for everything!	Jul 1, 2009 8:12 PM
32	If club house roof was raised and sound proofed would usage and rentals increase? The Priority Survey did not allow rating any ideas equally. Several could be checked the same way-low or high.	Jul 2, 2009 2:21 AM
33	We need more shade!!! How about retractable sun shades on the side of the front of the clubhouse. Could just be up when it's crowded.	Jul 3, 2009 4:59 PM
34	I think we should consider adding Wi-Fi service. I have a wireless G router I would gladly contribute.	Jul 3, 2009 5:55 PM
35	Save, don't spend.	Jul 4, 2009 1:07 AM
36	I think our guest fees are very high. I already pay for membership I should be able to bring a friend for less than the price of going to Murphy Candler.	Jul 4, 2009 1:42 AM
37	Have a chilli contest. May be get a clothes line or dryer for wet towels.	Jul 4, 2009 2:48 PM
38	keep pool and bathrooms cleaner& please stop SCREAMING in the microphone during events!!!!	Jul 4, 2009 9:55 PM
39	Make more shade. Buy upright chairs. Not loungers. put shade in elevated area where I can overlook pool and kids. How bout a widows walk over pool roof?	Jul 6, 2009 2:00 AM
40	Pool / grounds look great, thanks for everyone's hard work!	Jul 6, 2009 12:15 PM